

# Kardia Policies

## Cancellations

**Lessons must be cancelled, by calling, emailing or texting RHEA, at least 24 hours prior to the lesson preferably 48 hours.** Contacting instructors via their cell phones is not an acceptable form of cancellation. Cancellations must be made to: RHEA TURNER 541-520-9334 [rheakturmer@gmail.com](mailto:rheakturmer@gmail.com). Texting is best. You are required to pay for your time slot if you forget, don't cancel unless state of emergency. Kardia has a long waiting list and our instructors time is very valuable.

-Missing more than 2 lessons in a row you may loose your time slot or instructor.

## Returned Check Fees

There is a \$25.00 returned fee on returned checks.

## Make-up Lessons

Lessons missed due to illness, injury or special events or holidays may be made up within 30 days of the missed class. Lessons can be made up 5 days a week. There is no refund for missed classes due to absences or inclement weather. If you schedule a make-up class, you must call and cancel or you forfeit the make-up.

## Our Lessons Programs and Prices:

-\$40 **Individual lesson** to be paid at the time of lesson, no later.

-\$30 **Group lessons** to be paid at the time of lesson.

-Lessons are 1 hour total length directed by Instructor. 15 minutes tack up and groom, 30 minutes riding instruction, 5 minutes free time if applicable then 10 minutes un-tack and groom.

-**Partial Leases** Begin at \$270.00 per month and go up from there.

Thank you,

Signed: \_\_\_\_\_ Date: \_\_\_\_\_