

Kardia Policies

Cancellations

Lessons must be cancelled, by calling, emailing or texting RHEA, at least 24 hours prior to the lesson preferably 48 hours. Contacting instructors via their cell phones is not an acceptable form of cancellation. Cancellations must be made to: RHEA TURNER 541-520-9334 rheakturmer@gmail.com. Texting is best. You are required to pay for your time slot if you forget, don't cancel unless state of emergency. Kardia has a long waiting list and our instructors time is very valuable.

-Missing more than 2 lessons in a row you may loose your time slot or instructor.

Returned Check Fees

There is a \$25.00 returned fee on returned checks.

Make-up Lessons

Lessons missed due to illness, injury or special events or holidays may be made up within 30 days of the missed class. Lessons can be made up 5 days a week. There is no refund for missed classes due to absences or inclement weather. If you schedule a make-up class, you must call and cancel or you forfeit the make-up.

Our Lessons Programs and Prices:

- \$35 Individual lesson** to be paid at the time of lesson, no later.
- \$30 per Individual lesson** if you pre-pay for 4 lessons. **MUST** be pre-paid to receive a discount
- \$25 Group lessons** to be paid at the time of lesson.
- Lessons are 1 hour total length directed by Instructor. 15 minutes tack up and groom, 30 minutes riding instruction, 5 minutes free time if applicable then 10minutes un-tack and groom.
- Partial Leases** Begin at \$220.00 per month and go up from there.

Thank you,

Signed: _____ Date: _____